



## **Our Mission**

Ronald McDonald House of San Francisco (RMH-SF) works to keep families rested, healthy, strong and pulling together during their time of need.

For more than 25 years, RMH-SF has been offering comfortable, temporary lodging and supportive services to families with critically ill children.

We offer convenient access to the basic necessities of life so that families can focus on dealing with their child's illness or injury. Families living more than 50 miles outside the city with a hospitalized child being treated at a San Francisco medical facility are eligible to stay at the House.



**Ronald McDonald House®  
of San Francisco  
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**[www.ronaldhouse-sf.org](http://www.ronaldhouse-sf.org)**



**San Francisco  
Ronald  
McDonald  
House**

[www.ronaldhouse-sf.org](http://www.ronaldhouse-sf.org)

## Lodging Program

The high cost of hotel rooms in San Francisco is unaffordable for many of the families we serve. Siblings, grandparents or other supportive relatives are welcome to stay at the House with the parents. Families are prioritized based on financial need, distance from their home, and length of stay-- the longer the projected stay, the higher the priority. Staff are committed to keeping the House at full capacity so as not to let a room go unused for a single night.

The ten-room Scott Street House offers a soothing home-like environment. The House's families, staff, and volunteers get to know each other, building a support network to help through this challenging time. A second House with eleven additional sleep rooms *inside* the new UCSF Benioff Children's Hospital at Mission Bay opened February 1, 2015.

## Family Meals

After spending hours upon hours in the hospital with an ill child, families often lack the energy and resources to take care of themselves. This is where incredible volunteers can make a huge difference by providing homemade meals. The kitchen is the heart of every home and we don't want to skip a beat. Our kitchen provides a space where families find nourishment and the supportive presence of other families experiencing similar hardships. Dinners are served seven days a week.



## In-Hospital Programs

### Child's Beside Program

The Child's Bedside Program operates inside UCSF Benioff Children's Hospital. Our trained volunteers visit young patients and their families in-hospital, bringing beverages, supplies, a listening ear and a caring heart. Through this program, RMH-SF seeks to serve families who are camping out at their child's bedside out of their enormous need to remain close to their child.

### Parent Support Program

The Parent Support Events help parents of critically ill children get to know each other and build a supportive community within the hospital. Developed in collaboration with the Family Advisory Council of UCSF Benioff Children's Hospital, these Parent Support Events include a simple meal and supportive conversation, during which House and UCSF staff members, including social workers and Child Life specialists, are available to assist parents.

## Hearts & Hands Campaign

### Our Challenge

As San Francisco's medical facilities continue to expand their specialized pediatric care services, a growing number of families continue to seek the services of Ronald McDonald House. However, a major roadblock threatens our ability to find a home away from home for non-local families, and we are often forced to turn away families for lack of space. The new UCSF Benioff Children's Hospital at Mission Bay is expected to further increase the need in the community for temporary lodging for families.

### Our Solution

Leaders of the Ronald McDonald House launched "Hearts & Hands," a comprehensive fundraising campaign enabling RMH-SF to **triple** the number of families served. Through the five-year Hearts & Hands Campaign, RMH-SF recently opened a second house inside UCSF Benioff Children's Hospital at Mission Bay, will complete needed upgrades of the current house on Scott Street, support the growth of our beloved hospital-based programs and cover the increased costs of operating two facilities.

*Your generosity keeps families together during the most difficult times of their lives and lightens their financial load. Family members draw comfort and hope from Ronald McDonald House's caring community of volunteers, staff, and families coping with the critical illness of their child.*

Learn how you can help at  
[www.ronaldhouse-sf.org](http://www.ronaldhouse-sf.org)